

BRIDGE OF HOPE

Program Annual Impact Report 2020-2021

HOPE GROWS Strategically

In early 2020, Bridge of Hope's national board set the following strategic plan objectives for 2020-2023:

- We will increase the # of parents and children served by 50%
 - by growing our annual financial support by 29%
 - and deepening our organizational cultural humility.

Within the past two years we surpassed the 50% goal! We are now expanding the 3-year strategic plan goals to 70% growth in parents and children served, and to 68% more financial support, which includes a 33% increase in financial support this coming year to continue to end homelessness for more families.

We are also continuing to deepen our focus on cultural humility: adding cultural humility as an organizational value, expanding both board and staff racial diversity, and the racial diversity of Neighboring Volunteers this past year.



Homelessness disproportionately impacts families of color, both nationally and in the communities we serve. Cultural humility is the tool we use to address these disparities, as we strive to live out the three principles of cultural humility.



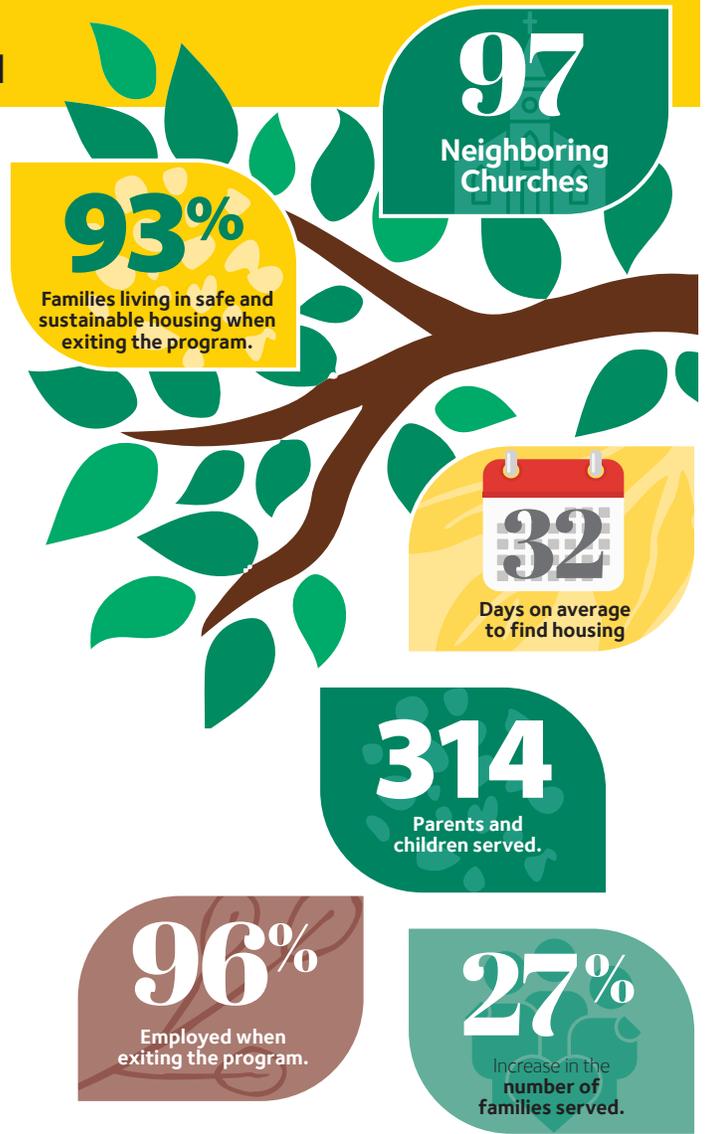
The three principles of Cultural Humility are:

- Lifelong learning and critical self-reflection
- Recognize and change power imbalances
- Institutional accountability



RACIAL DIVERSITY of adults served in Bridge of Hope:

African-American	30%
African	7%
Caucasian.....	47%
Hispanic.....	10%
Multi-racial	4%
Pacific Islander	>1%
Asian.....	2%



MORE TO MY STORY...

Nicole and her two children, ages 3 and 5, were living with a cousin in her aunt's mobile home. Nicole was working weekends at a hospital and taking LPN classes while her cousin watched the children, when her cousin announced that she was moving out. Unaware that her cousin had stopped paying the lot rent, and they were about to be evicted, Nicole was blindsided by the news, with no savings and no place to go.

That was five years ago. "I don't know where we would be today without Bridge of Hope," Nicole reflected soberly. Nicole's dream was to become a nurse, but she thought she would have to quit school. She didn't have money to pay the back rent. Luckily, Nicole shared her story at church, and was directed to Bridge of Hope. With rental assistance, Nicole and her children stayed in their home and a year later Nicole finished her LPN degree. She remembers fondly the Neighboring Volunteers from St. Paul's Lutheran Church who took her children on outings so she could study during finals, and one volunteer, a nurse, who helped her study and explained difficult concepts. She still keeps in touch with several of them. "They were a really great support, physically and emotionally" commented Nicole.

There is more to her story... This spring Nicole received an RN degree, and was awarded the Patient Advocacy Award at graduation. She is planning to start classes for her bachelor's degree in August, and is

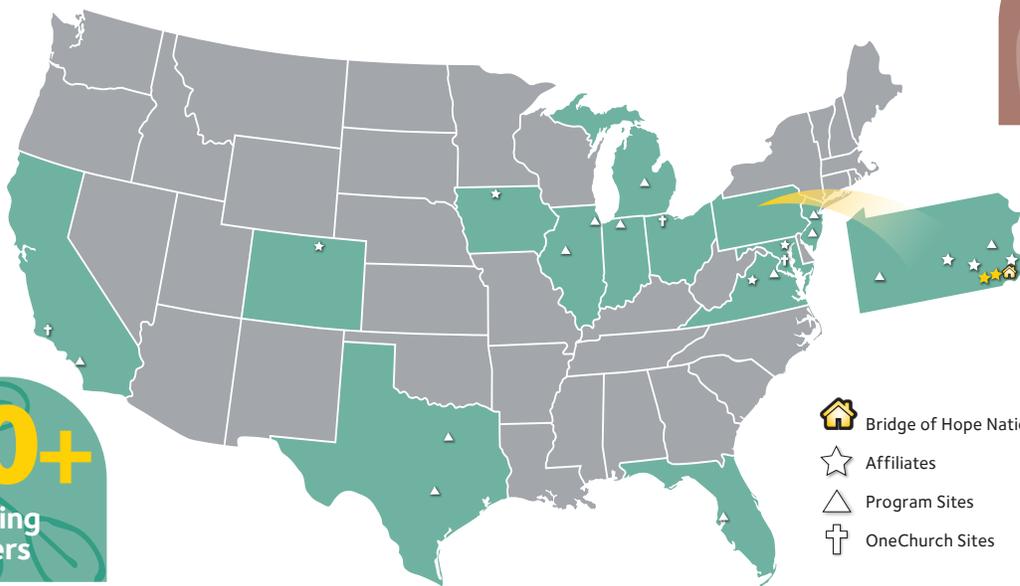
thinking about her master's degree after that. Nicole loves her job as a Pediatric Home Health nurse, and picks up extra hours as an agency nurse at a local nursing home. But one of her biggest joys is serving on medical mission trips and volunteering. In 2019 Nicole and her children traveled to El Salvador on a mission trip with her church, and in early 2020 Nicole went to Guatemala as part of a Nursing study abroad program. You can hear the joy in her voice as she shares about her plans to return to El Salvador with her children on another medical trip – this time, as an RN. "Bridge of Hope was truly a blessing, they gave us a roof over our heads and helped me start my career." Nicole remarked, "I give back where I can." Yes, she certainly does.



BRIDGE OF HOPE locations across the US

25
Locations
in 13 states

100%
of families experienced
caring, friendship, and
helpful connections
with their Neighboring
Volunteers



450+
Neighboring
Volunteers

- Bridge of Hope National
- Affiliates
- Program Sites
- OneChurch Sites